



CASE STUDY

Transforming Child Care Management with Procure

Meet Patty K. She's the director of Fraser Child Care Center, which is part of a nonprofit agency dedicated to supporting people and helping them become more independent. With a mission focused on early intervention, 25% of the children at her center have special needs. The center offers a range of services including screenings, special equipment and extra staffing at no additional charge to families.

Patty began using Procure through a shared services partnership. The result? A more-organized operation that has Patty – and her staff – able to streamline processes to ensure that every child receives the care they need. Let's explore how Procure revolutionized child care management at Fraser Child Care Center!

The Challenge

Managing a child care center involves juggling numerous responsibilities, from tracking attendance and managing staff schedules to communicating with parents and ensuring compliance with state regulations. Before Procure, Patty and her team faced challenges in staying organized and managing their time.



**Fraser Child Care Center –
Before and After School**

Location
Fargo, North Dakota

Procure User
1.5 years

Enrollment
100 children

Employees
18 full time, 20 part time

“

We were using another platform, but the state of North Dakota offered us Procure free of charge for the first year. The onboarding was very easy, and families and staff had no trouble adapting to the new system.

— PATTY K., FRASER CHILD CARE CENTER

The Solution

By leveraging Procure’s advanced features, Fraser Child Care Center has significantly improved its operations. Here’s how Procure made a difference:

Efficient Communication with Families

With Procure’s engagement functionality, communication with families became more straightforward. “Our messaging system is much easier. We can simply say, ‘We need more diapers by Thursday,’ instead of writing notes and hoping parents see them,” Patty said. “The ability to send quick notes and updates with the Procure child care mobile app has improved the overall communication experience for both staff and families.”

Enhanced Reporting Capabilities

Procure’s reporting feature has been a game-changer for Patty. “I love the report function. Generating reports used to take hours; now it only takes minutes,” she said. The ability to quickly generate detailed reports on child attendance and staff hours has streamlined administrative tasks, allowing Patty to focus on more critical areas of her work.

Improved Staff Coordination

Staff members, especially part-time employees, benefit from the Procure mobile app that provides continuity of care. “Part-time staff can scan through the kids they are taking care of and see where they are at in their day. It helps provide more continuity of care,” she said.

Breaking Down How Procure Helps

- **Organization:** Procure has brought a level of organization that Patty never experienced before. “Just knowing these are the staff I have, these are the kids I have at any given moment—it’s a huge relief.”
- **Time Efficiency:** The time saved on administrative tasks has been invaluable. “I think back to how I used to spend hours on these tasks, and now they only take minutes.”
- **Comprehensive Records:** Procure’s leads and insights feature allows Patty to keep track of prospective families who haven’t enrolled, making the registration and enrollment process more efficient.

“We survey our families twice a year, and since using Procure, they’ve felt our communication has improved. It’s so much easier for them to send quick notes about early morning check-ins or drop-off details. Staff also find it easier, especially part-time employees who can see a child’s daily routine at a glance.”

— PATTY K., FRASER CHILD CARE CENTER



How Procure Can Help Your Child Care Business!

Procure has transformed Fraser Child Care Center into a more efficient, organized and communicative environment. The time-saving features, enhanced communication tools and comprehensive reporting capabilities have improved the center's operations.

If you're a child care director, shared services partner or early childhood educator, consider making the switch to Procure to help you run your child care business!



Ready to transform your child care management?

Get started with Procure today!

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